dear sir or madam,

I am making a formal complaint on behalf of my son Adam Stewart, he is a 29 year old down syndrome person who is exercising his human rights, to complain about both these councils -- as Adam said in his letter "we can fight this"" i have rights" I am sending you these few lines first to make sure it is the correct email.

The family complaint is also contained within this email as well. As we live in Hampshire then please can you forward this to them as we allege they are also responsible and we want a full independent investigation from both of you. I also request from both councils under the freedom of information act all documents , in Hampshire these will be 1995/2001,in Southampton june 2013/till now. That includes all depts having dealt with the family, especially social services , also any old data given to the learning disability team from Hampshire social services. After winning 3 Tribunals the last being 2000 when the chairman of the social services tribunal said he thought abuse had happened at Oak Farm School and requested Social Services should investigate it .The case was closed including the section 47 but there was no 47 on the 2 women that abused my son , at oak farm school, farnborough alleged or Samuel cody school Farnborough (alleged).

We thought the past was in the past when we moved to Southampton last year, I believe now it is not the case .It has now travelled to Southampton and the data protection act has been breached alleged, when 2 psychiatrists came to our home (we were only expecting1)It takes 2 t section someone, --question was that the reason why they came? to secrion our poor son alleged? Question --Have we been put on a black list by the British Government for lucy winning in Europe, Hampshire for winning Tribunals, Southampton for complaining about habitual residents rule and triying to do the best for our child??????????????. In our discussion with them they mentioned a document from 1997 that we did not give them so where did they get it ?was it from Hampshire ? if so I conclude that it is a breach in the data protection act as certain selected data/ not Gosh's psychiatrists report or the tribunal documents these we want this case had been closed for 12 years, why was selected data given to these dr. Also all the evidence of what they did and how they carried out the investigation at the school. I also want all data from both schools and education dept.In Hampshire. and the police, the social services tribunal said that both social services and the police did wrong by not investigating together the original incidents, allowing the alleged abuse to carry on for 3/4 years.

These 2 psychiatrists then said to us that the lecture i had given to the down syndrome congress was good . i was a good nurse, mother the treatment was the right treatment ,then he said but , we may give Adam strong drugs and have a multi agency meeting -- Why when he was maintained on his treatment, unless the Council has an ulteria motive? **DO** YOU HAVE AN ULTERIA MOTIVE AND COULD THAT MOTIVE SAVING MONEY? BY USING CLOSED COURTS/COURTS AGAINSTS THE OLD AND THE DISABLED AS A DETERENT TO STOP THEM FIGHTING TO GET THE BEST PACKAGE OF CARE FOR THERE CHILDREN????!/. He then informed us that Hayley had written a letter?I want a copy of that letter. i have to assume that it was a complaint letter, after coming in our home and Adam pleading crying to her

"to please hear what i have to say, i want to go to wales to be with Mr Greenwood, i trust him and i feel safe with him and my friends there in wales. please please give me peace, /please give me my freedom, my independence."

I also gave her a complaint/letter to the housing association that we rented a flat from . I wanted her to known what stress we were under living in a flat that was unsuitable for the old and the disabled, the housing associations words not mine. Yet Southampton Council had put it up for tenda last Apriel, May 2013. We have to bath in the Queys sport centre not the flat. Social services new this and so did Southampton City Council, and councillers and you all did nothing?????

I have to ask the question---- was this because you have made a deal with Sanctuary housing group (housing association) to take over half of Southampton and to look after the old and disabled, I believe they are not doing it in Shaftesbury house so how could they do it to the unsuspecting southampton people. You came to a meeting at shaftesbury house last August 2013, talking about the support we pay and you sent us a letter saying most residents would be happy still paying support after the change over . we feel we do not get the support now why would we continue to opt in after April , this would be against the trade discription act.paying for soumething we are not getting. under the freedom of information act I want to know what deal you have or are going to have with sanctuary housing group, which we feel will put Southamptons vulnerable people at risk. We believe we have suffered greatly at the hands of Sactuary Housing Group. (we even sent you Tim Burnesses blog on the web about them also there has been an investigation by panarama, and yet you will allow them to go out into the community--- why????

You allowed them to tender the property for the disabled and the old when it was unsuitable (Saanctuary words after we complained) when inreality it was an x wardens flat which had not been converted for the old and the disabled. and is still a tied flat—ie anyone who lives hear has to pay buisness rate tarrif to British Gas. Yet SHG told us to get our own supplier which was Southern Electric,domestic. British Gas would not give up the account or tell us why after fighting for many months SHG said everything has been cleared and you can go to southern electric this was not the case as in december of 2013 we received a bill form british gas pay up or we send the debt collectors in, SHG had removed the x wardens name off the bill we are told and put ours on(this is against the data protection act. We are the only old people in Shaftesbury house who are paying buisness rate. Yet from the time before the signing of the contract SHG new tis was a tied buisness rate flat and they did not tell us (please see counciller Moulton who is wonderful and is working with the Shaftesbury residents group.

After the psychiatrists told us about the letter they said we had to do what social services told us or else, in 2 years time he may help Adam to go to wales?? I took what he said as a threat, on the part of the learning disability team and Southampton city council. Also the children were being pushed alleged into going to freemantle centre, a place they did not want to go to . Lucy was being told she had to go and do cooking, she would never be able to do that as it would be against health and safety, she has a skin condition.

The next thing that happened was when Hayley brought her practice manager a lady from the eu not a british person I am sure she is good at her job but has she had classes in british culture, because she said in a blut way to Adam I quote;---

"you are only going to get £34 pounds and you are not going to wales. My son was very very upset because that was his dream and now it has been dashed. We told the practice manager that lucy was ill, the heating and water was going of and on, the electric fan blew up. Adams mental health was suffering, Lucy's physical health was suffering. The learning disability team health had not seen her at all even after i requested it, Adam only saw the psychiatrists, who said there was nothing wrong with him, they also said that he had not seen a psychiatrist. when he has had many over the years.

What we found out was that this practice manager was also the Saftey Officer for Southampton City Council for Vulnerable people, she takes cases into closed courts and removes adult disabled children from there families.:---

- * did she come into our home by stealth?
- * was she preparing our case to go to closed court?
- * could the reason be that (as we were told) Southampton and Hampshire have to save 60 mil and we do not interfere unless there is a crisis , a crisis in our childrens case could mean, one could die because of a bacterial infection (Lucy) and adam would have accute attack and end up on the roof. it has happened before. I could see them both deteriorating. Lucy has not seen an immunologist on the NHS since entering the country in july. When Lucy had a very bad reaction to the maintenance antibiotics, "thrush"that her consultant in Spain said she should not have, but his view was ignored, and we had been told after a private appointment with Dr Erin and he gave he a priscription for an antibiotic if she had a temp. said that she would be sent an appointment march 2014, the way she was she may not be alive in the next 2 weeks never mind 4 months. You all new social services, health council new all this and you did nothing????? I had lost one child I was not prepared to loose another we had got her over the age of 21 years, that had been her life expectency, now she is 24 years and i will fight to keep her alive for as long as possible That is why after the heating went off and her condition deteriorated rapidly we took her back to see her own immunologist in Spain and she is now in his care undergoing treatment. He was very angry that the UK Gov/Local authorities/health had ignored our complaints and had not carried out the instructions in his report and had not done what he asked and that lucy was now ill. He said she had bronchitis and it was already in the lower lobe of the lung. He is now monitoring her condition, and Adam is under the care of his psychitrist... I got anappointment for Adm within 1 month to see his psychiatrist and Lucy 2 days for her immunologist, when she was never seen by you learning disability team and Adam had to wait months to see these 2 dr who did nothing, but say there was nothing wrong with him, when his educational statement which is still a legal document says he has post traumatic stress disorder, her psychiatrists in spain say Adam has, ptsd, anxiety disorder, depression, obsessional disorder. Is there any reason why your drs would not agree with this? do you think they have another agenda,? does that agenda include writing a report to go to a closed court? i have reported them to the GMC and I have our GP. No amount of saving Money should come before the welfare of the Vulnerable person . You have a duty of care and i believed you failed in your duty of care. We believe both you and Hampshire county council let my son down, he did no ask to be born with down syndrome he did not ask to be abused alleged over a 3/4 year and now period.

We also are complaining that Adam has been discriminated against. e paid £ 230 for Adam to do a life guarding course I believe your non discrimination policy was breached when no one was buddied with him and that shoud have happened, the Queys said they were trying to get funding from you but in reality it did not happen, My son is a swimming champion and athelete who takes part in competitions all round the world, yet he could not get lae space to train we had to pay (unlike Spain) where he can train anytime for a small amount of membership and can get a free lane anytime here at the Queys he had to pay £25 an hour. you give sponsorships to non disabled swimmers why no a disabled swimmer.

Adam was sitting taking his lifeguard exam when Andy took him out away from the partner he had had for days and put him with another person , while other students Kept the same partner. Downs people do not like change and this change prevented Adam from getting his lifeguard certificate we believe . This andy would have kicked him off the course the firat day as he said he would not put him in for it , but Adam did the course and sat the exam , and the examiner was inpressed at what he did .he is the only down syndrome man to ever pass the 5 meter pool dive at the queys he went in dived down 5 meters and retreived a body 3 times. I believe that should give him a second chance with help so I believe you owe him another course with help (let me know what you decide.)

I allege the following of hampshire county council and sothampton city council and the british government:-----

- * constructive discrimination
- * institutional discrimination
- * breach in the data protection act
- * breach in the human rights act
- *breach in the equality act
- * breach in the Vulnerable persons act
- * breach in the discrimination act
- * breach in the patients charter
- * we had a blue badge in hampshire we wanted it renewed here and you refused, Hayley promised to support this bit she did not do it or help us, Adam was her first case i think my personal opinion as a nurse that she needs more training
- * Hayley rang me up on the afternoon of 22.1.14 and yelled at and bullied me when I put our complain to her , she got very angry and said i was abusing her by what i was alleging then put the phone down is this any way for a social worker to act?
- * breach in your duty of care for putting money above the welfare of the person
- * consructive abuse / abuse ,by social services saying to us we have to save 60ml and we do not interfere unless there is a crisis cousing untold suffering and maybe death to the Vulnerabe person , which could have led to a coperate manslaughter charge being laid against you if that had occured (I Lucy's case it was prevented as we took her back to spain for treatment), if we had not who knows what would have hapened would you have come in the crisis and taken he children and say i am a bad mother as Hampshire tried to do

many years ago . I asked then then when I did not sign the 47 to take me to court then, the social services there was irregularities in who they did the report , one social worker M would not investigate the 47 and the next day she had no job months later we saw her and she said if i had sined it the children would have been in care , yet the social services said if we signed it we would get everything ---did they lie? when I did not sign it like southampton we got nothing .

Adam wants to do the lifeguard course with abuddy to help him adam wants his personal budgit he want to figh to get it so he can go to wales will you givei to him. ???Your community tax people have said that the contract with sanctuary is illegal because it was signed over the email and there staff did not sign it till 2 months later yet we are being charged from june we were living in spain then, we did not move into the property until july 19.7.13, we have ferry documents to prove this, yet you want me to pay from the end of may , and you are giving Sanctuary the 2 months free tax and we have to pay £900 approx for the rest of the year for living in an unsuitable property for 4 months , please can you investigate.

We will not be renewing our contract at the end of may, we are annoyed that we have to continue to pay rent for a flat that can not be lived in and is a tied flat. we are willing to discuss the council tax and to pay you post dated cheques on that tax.

We have been residents f spain for 13 years, even though we spent 4 months in this unsuitable flat most of last year we spant in spain that still entitiles us residents status if you want a peice of me, if you want to try to go into a closed court to take them remember you will have to go through the legal rules of spain as residents we have rights and as Adam says we can fight this in any court in Spain and UK. I will be asking for compensation , and tribunals if this complaint is not settled in our favour.

Lucy can never come back to live in the UK because of her health and the poor health care she got. Adam still holds to his dream of going to wales getting his personal budget, being a life guard , finding his peace, his freedom, being safe with mr Greenwood the only educational person to hear what he had to say and helped him as he says mam i have rights. We will not be frightened , we will not be intimidated, bullied , or pushed into doing what locla authorities want not the children alledged. will you give him his personal allowance now . if as i allege you are doing the above then you can keep your £35 we were geting nothing from spain as british citizens we are getting nothing here.in spain i can keep my daugher alive or as long as GOD says she should live , and adam on an even keel until our deaths where the future looks bleak if he does not go to wales and he is loved and appreciated for whpo he is not discriminated for what he is alleged without prejudice they is other issues concerning how you spend the tax payers money my money which need to be addressed at a later date.

yours faithfully

pauline stewart

secretary of the shaftesbury residents group BSc Criminology and Criminal justice EU Untouchables 23,1,14,

When Adam was in Hampshire he was given a blue badge we requested for it to be transfered to southampton, Hayley said she would like the Hampshire social workers did in 2000 and suport

I was told that they only rang the school up , and did not do a 47